



## **WARRANTY POLICY**

Strict adherence to prescribed installation guidelines as well as cleaning and maintenance procedures is required.

### **1. Installation**

Product specific installation instructions should be fully adhered to.

### **2. Cleaning And Maintenance**

Products to be cared for according to product specific cleaning and maintenance instructions, to avoid premature product failure. This warranty does not make provision for product negligence and abuse.

### **3. Claims**

All claims will be subject to inspection by a Multi-flor representative before the claim is approved.

Approved claims will be credited on a pro rata basis, in relation to the use and time lapsed. Only claims from original purchasers, with dated proof of purchase will be considered. A purchaser may only claim replacement or refund on the material.

No product should be installed / fitted in a traffic area that exceeds its' location grading.

Any potential claims should be reported to Multi-flor for attention:

**0861 09 09 09**